

DR. SHALINI RAJNEESH, IAS – BRIEF NOTE

Dr. Shalini Rajneesh joined the Indian Administrative Service (IAS) in the year 1989 as Women Topper at the age of 22 years. She is a Gold Medalist in B.A. and M.A. Psychology from Punjab University. After joining service, she completed Ph.D. in Rural Development from Mangalore University (2000) and MBA from Latrobe University, Australia (2001). Considering her achievements and contributions to women empowerment, public administration and also her passion for implementing the Government schemes effectively for the welfare of women, the Karnataka State Women's University honoured her with Doctorate of Literature in 2013. She has presented many papers at National and International forums, written 13 books, 8 in English and 5 in Kannada, covering subjects like Management, Personality Development, Women Empowerment, IAS Coaching, Smart City, creating awareness in people regarding COVID-19, Creating good future for youth etc. She regularly writes article and gives lectures/interviews in T.V., Radio, seminars, etc. to connect to people at large.

She has worked in many capacities in Government of India in the Ministries of Finance, Civil Aviation, Shipping, Agriculture and Road Transport. As Principal Secretary to Government, Department of Personnel and Administrative Reforms, she steered a revolutionary Project i.e. Karnataka's Guarantee of Services to Citizens Act, 2011 popularly known as "Sakala". Which ensures that Government servants deliver 1122 services to the citizens; covering 101 departments within stipulated time, failing which a compensatory cost, payable to the citizen, will be deducted from their salaries, besides disciplinary action will be taken for committing more than 7 willful defaults. Millions of citizens have successfully availed of Time Bound Services. **"SAKALA" Project has been awarded PRIME MINISTERS'S Award, Google innovation Award, National e-Governance Award for "Outstanding Performance in Citizen Centric Service Delivery" in 2013-14 and Quality Circle of India National Award-2014, Commonwealth Public Administration and Management (CAPAM) award in 2014.** On 28th November 2015, she got 'g-files' exceptional contribution to Governance Award. She got SAKALA ISO 9001 CERTIFICATION, in a record time of 2 months, again the first in the country.

As Principal Secretary, Health and Family Welfare Department, she played a proactive role in formulating integrated State Health Policy, Amendment to KPME Act, 2007. In E-Hospital, Universal Health Coverage, etc.

As Principal Secretary, Primary and Secondary Education Department, she introduced bagless days to make learning more qualitative, joyful, interesting & rewarding. She also succeeded in bringing CSR funds from 42 private companies for the development of Government schools.

She served as the Additional Chief Secretary of the Department of Planning and Statistics. Working on Sustainable Development Goals, in collaboration with the UNDP, and NITI Aayog. Currently she is posted as Additional Chief Secretary & Development Commissioner and also in charge of Department of Personnel and Administrative Reforms (e-Governance) Department.

For more details please visit www.shaliniias.org