

DR. SHALINI RAJNEESH, IAS – BRIEF NOTE

Dr. Shalini Rajneesh joined the Indian Administrative Service (IAS) in the year 1989 as Women Topper at the age of 22 years. She is a Gold Medallist in B.A. and M.A. Psychology from Punjab University. After joining service, she completed Ph.D. in Rural Development from Mangalore University (2000) and MBA from Latrobe University, Australia (2001). Considering her achievements and contributions to women empowerment, public administration and also her passion for implementing the Government schemes effectively for the welfare of women, the Karnataka State Women's University honoured her with Doctorate of Literature.

She has presented many papers at National and International forums, written 13 books, 8 in English and 5 in Kannada, covering subjects like Management, Personality Development, Women Empowerment, IAS Coaching, Smart City etc. She regularly writes article and gives lectures/interviews in T.V., Radio, seminars, etc., to connect to people at large.

She has worked in many capacities in Government of India in the Ministries of Finance, Civil Aviation, Shipping, Agriculture and Road Transport. Her most momentous experience has been during her stint as Deputy Commissioner, Belgaum District when the first historic Legislative Session was held in 2006, outside the State Capital, with a grand success. A major disaster hovering lakhs of people was averted due to her deft management of unprecedented floods. Her Book on Inclusive growth for the upliftment of the Backward regions of Karnataka was presented before the Parliamentary Committee looking into amendment to the Constitution i.e. Article 371J, giving special status to Hyderabad Karnataka region.

She won the 2nd Best Panchayat Raj National Award in 2012. She has been selected as "Bureaucrat of the Month" twice i.e., during January, 2011 and February, 2013 by the "Bureaucracy Today" News Magazine, New Delhi, for showcasing outstanding Projects of Government leaders. She is the National Resource person for implementation of Administrative Reforms Commission recommendations at Government of India. She was the first one to feature in World Bank's audio visual series on Government Leaders.

As Principal Secretary to Government, Department of Personnel and Administrative Reforms, she steered a revolutionary legislation i.e. Karnataka's Guarantee of Services to Citizens Act, 2011 popularly known as "Sakala". This unique Act ensures that Government servants deliver 950 services to the citizens; covering 78 departments within stipulated time, failing which a compensatory cost, payable to the citizen, will be deducted from their salaries, besides disciplinary action will be taken for committing more

than 7 wilful defaults. Millions of citizens have successfully availed of Time Bound Services. **“SAKALA” Project has been awarded PRIME MINISTERS’S Award, Google innovation Award, National e-Governance Award for “Outstanding Performance in Citizen Centric Service Delivery” in 2013-14 and Quality Circle of India National Award-2014, Commonwealth Public Administration and Management (CAPAM) award in 2014.** On 28th November 2015, she got ‘g-files’ exceptional contribution to Governance Award. She got SAKALA ISO 9001 CERTIFICATION, in a record time of 2 months, again the first in the country.

As Principal Secretary, Backward Classes Welfare Department, she has conducted the first ever **Social & Educational Survey of 6 crore people** of Karnataka mapping 55 parameters, to bring in Social equity and inclusiveness in planning and development. She has also initiated **‘Save the Farmer’** campaign using CSR funds, aiming at making farmer, less vulnerable and agriculture, more profitable.

As Principal Secretary, Health and Family Welfare Department, she played a pro active role in formulating integrated State Health Policy and Amendment to KPME Act, 2007. In the arena of IT for Health, she has implemented E-Hospital, Telemedicine & Teleradiology to ensure efficient referral and specialist care to the underserved and hard to reach rural areas in the State. She also spear headed the planning and implementation of Universal Health Coverage, the first in the country. Convergence of 32 health related software’s ensured better health surveillance and quick response.

As Principal Secretary, Primary and Secondary Education Department, she drafted changes in policy to make learning more qualitative, joyful, interesting & rewarding. She, for the first time got Gram Sabhas organized for mainstreaming about 72,000 children, who dropped out of the school. She also succeeded in bringing CSR funds from 42 private companies for the development of Government schools. At present, she is holding charge of Principal Secretary, Planning Department. For more details please visit www.shaliniias.org